



FirstResponse911™ Responder Notification Tool Multi-Agency. Real Time. CAD-to-CAD Interoperability

Automated emergency responder alerting

Reduced liability

Increased accountability

Tracking and reporting

CAD-to-CAD Integration

User-friendly interface

Exchanging information to accelerate the response

FirstResponse911 provides early automated call notification between Public Safety Answering Points (PSAP) and other appropriate agencies. The software maintains the exchange of essential information across various Computer Aided Dispatch (CAD) systems to shorten response times and better coordinate an emergency response.

How it works

FirstResponse911 monitors the PSAP's CAD systems for call information entered by the users. Once a call is entered into the CAD, FirstResponse911 sends an automated alert to all agencies that need to respond. When the responder agencies accept the call an acknowledgment is returned to the initiating PSAP.

Solving a common problem

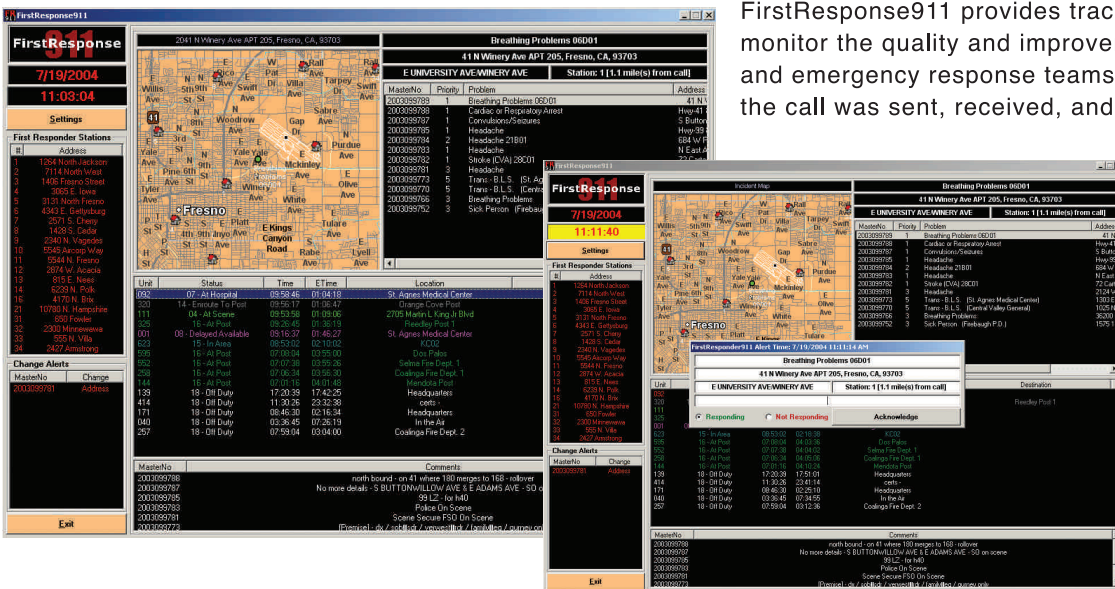
The ability for emergency dispatch centers to communicate seamlessly with each other is a crucial component of an efficient and coordinated response system. Unfortunately, many emergency dispatch centers still rely on telephone calls to notify other emergency response agencies of an incident or other crucial response information. This non-automated notification system invites a high capacity for human error that can potentially lead to a missed call. FirstResponse911 decreases that liability potential by automating, assigning, and forwarding

the call information to the appropriate responder agency. In addition, FirstResponse911 provides tracking and reporting mechanisms to monitor the quality and improvement indicators between dispatch and emergency response teams. FirstResponse911 tracks the time the call was sent, received, and acknowledged.

Benefiting the public

FirstResponse911 allows the dispatcher to focus on handling incoming emergency traffic, as it facilitates a quicker response by trained personnel.

With FirstResponse911, the emergency responder agencies receive automated notification as soon as enough call information enters the PSAP's CAD system.

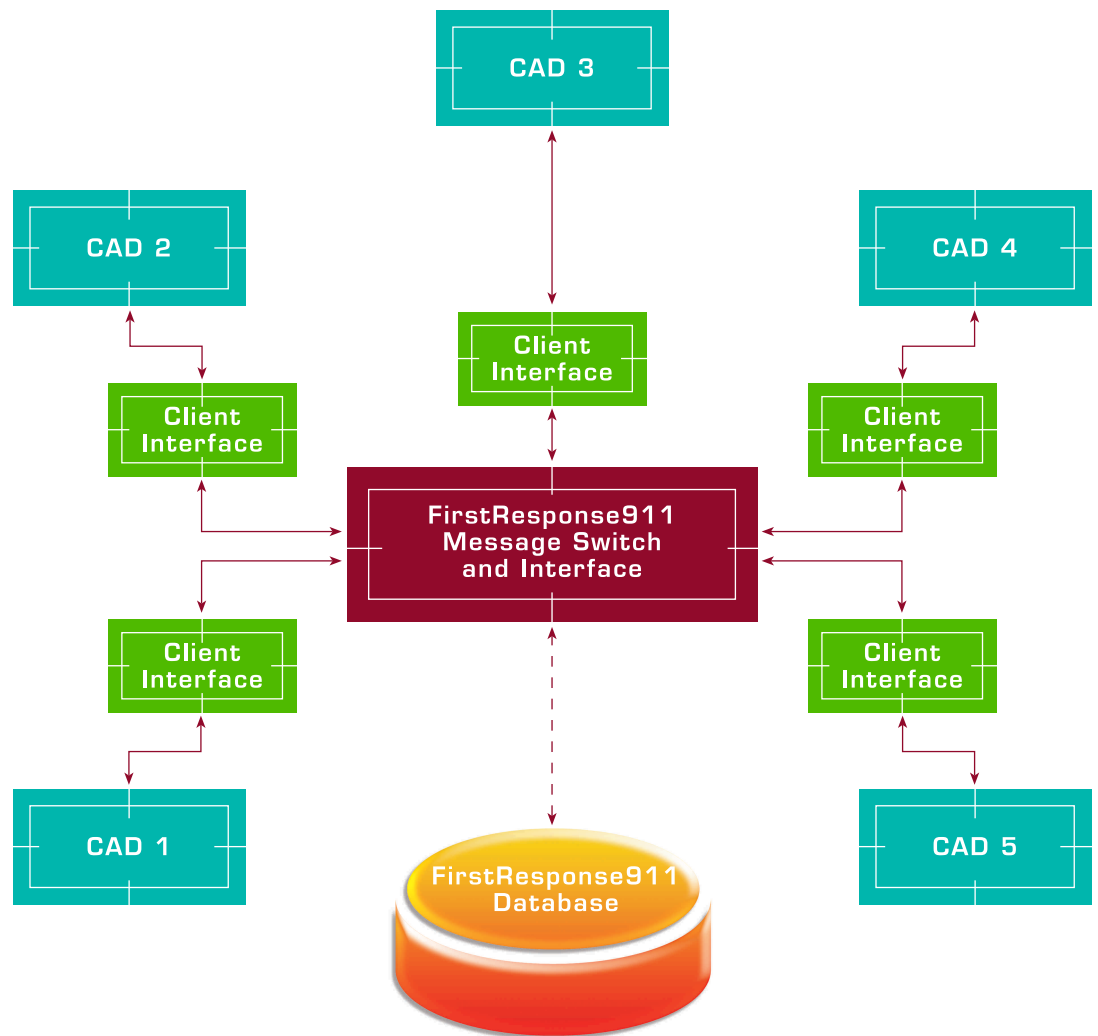


Features and Benefits

FirstResponse911™ Responder Notification Tool

Multi-Agency. Real Time. CAD-to-CAD Interoperability

- Automatic Event-Driven Alerting
- Link Multiple CADs Together
- Secure Direct Line Network
- Secure 128-bit Encryption
- Rapid and Reliable Notification
- Reporting Interface
- Decrease Human Error
- Eliminate Land Line Notifications
- Call Location Geo-Coding
- Alert Send by ESN or Other Data
- Calculates Closest Response Station
- Message Switch Alerting
- Custom Criteria Settings
- Fully Functional Mapping
- Auto-Populate CAD Screen
- Increased Accountability
- Decreased Liability



DataTech911 Software Solutions

PO Box 642 Clovis, CA 93613
Phone 559.297.3388

www.datatech911.com